



Madigan Army Medical Center Appointment Center

Mon–Fri: 6 am–8 pm • Sat–Sun: 7:30 am–3:30 pm • 1-800-404-4506

Your Referral for Specialty Care

Your provider has requested a referral for specialty care. Please request a copy of your referral. We make every effort to schedule your care with a Puget Sound Military Health System provider first.

NEXT STEPS:



1 In two business days, call Puget Sound Military Appointing Center at 1-800-404-4506 for a status on your referral.



2 If you were referred to a TRICARE Network Provider, wait seven business days before contacting Health Net Federal Services:

- www.tricare-west.com to obtain contact information and print authorization letter
- 1-844-866-9378 for a status on your referral



3 Once your referral has been approved, contact your authorized provider to schedule an appointment.

Remember

- ✓ Please ask your network provider to fax all results (radiology, labs, visit note, etc.) to our Referral Coordination Center. **Fax: 877-874-1032.**
- ✓ Ask the provider to send your prescriptions electronically to the Madigan pharmacy.
- ✓ If you have Other Health Insurance (OHI) or Medicare with exception of Medicaid, TRICARE is the secondary payer **ONLY** after a claim has been filed with primary insurance. Follow the rules of your primary insurance first. If you have questions, please contact your OHI for guidance.

Questions? Contact Referral Coordination:

Madigan Army Medical Center

Phone: 253-968-1145 opt. 5 • Fax: 877-874-1032



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