



**U.S. ARMY MEDICAL DEPARTMENT  
CENTER OF EXCELLENCE FOR CUSTOMER RELATIONS**

***CUSTOMER RELATIONS TRAIN-THE-TRAINER  
COURSE EVALUATION  
June 11 - 14, 2001***

1. How would you rate this course overall?

16 Excellent       Very Good       Good       Fair

2. Did you find the materials relevant and useful?

16 Yes       To some degree       Not at all

3. Were the goals and objectives clear?

16 Yes       No       Some were, some were not

4. What were the positive or negative lessons from the course?

\_\_\_\_\_  
SEE ATTACHED  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. Do you have any suggestions for improvement?

\_\_\_\_\_  
SEE ATTACHED  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

6. Would you recommend this course to others?

16 Yes       No       Yes, with changes

7. Did the instructors keep your interest and enthusiasm?

16 Yes       No       Sometimes

8. How did you hear about this course?

\_\_\_\_\_  
SEE ATTACHED  
\_\_\_\_\_

9. Further comments? (Please continue on reverse).