



U.S. ARMY MEDICAL DEPARTMENT  
CENTER OF EXCELLENCE FOR CUSTOMER RELATIONS

**CUSTOMER RELATIONS TRAIN-THE-TRAINER  
COURSE EVALUATION**

*October 23, 2003*

1. How would you rate this course overall?

8 Excellent       Very Good       Good       Fair

2. Did you find the materials relevant and useful?

8 Yes       To some degree       Not at all

3. Were the goals and objectives clear?

7 Yes       No       1 Some were, some were not

4. What were the positive or negative lessons from the course?

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5. Do you have any suggestions for improvement?

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6. Would you recommend this course to others?

8 Yes       No       Yes, with changes

7. Did the instructors keep your interest and enthusiasm?

8 Yes       No       Sometimes

8. How did you hear about this course?

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9. Further comments? (Please continue on reverse).

