



**U.S. ARMY MEDICAL DEPARTMENT  
CENTER OF EXCELLENCE FOR CUSTOMER RELATIONS**

***CUSTOMER RELATIONS TRAIN-THE-TRAINER  
COURSE EVALUATION  
November 17 - 20, 2003***

1. How would you rate this course overall?

21 Excellent

2 Very Good

3 Good

1 Fair

2. Did you find the materials relevant and useful?

23 Yes

4 To some degree

Not at all

3. Were the goals and objectives clear?

25 Yes

No

2 Some were, some were not

4. What were the positive or negative lessons from the course?

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5. Do you have any suggestions for improvement?

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6. Would you recommend this course to others?

26 Yes

1 No

Yes, with changes

7. Did the instructors keep your interest and enthusiasm?

25 Yes

No

2 Sometimes

8. How did you hear about this course?

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9. Further comments? (Please continue on reverse).

