

2-50 Specialty Care Quality Management group (SCQMG)

a. Composition

Voting Members

Clinical Departments (unless otherwise noted representative should be directly involved in patient care)

Chair

Department of Medicine

Department of Pediatrics

Department of Psychiatry

Department of Surgery

Physical Medicine and Rehabilitation

Nutrition Care Division

Department of Pathology and Laboratory Services

Chief, Ambulatory Care Nursing

Administrative officer, Department of Medicine

Administrative officer, Department of Surgery

Administrative Departments

Clinical Service Division

Managed Care Division

Quality Service Division

Information Management Division

Health Outcomes Management

Non-voting members: Representative from TRIWEST.

b. Purpose.

- (1) Advocate on behalf of Specialists to improve the delivery of care and the satisfaction of the patient and provider with their interaction within the Madigan Health Care System (MHS)

and provide a forum wherein Specialists can leverage institutional resources to determine, initiate, and sustain best practices.

(2) Work with Quality Management Groups, Coordinating Activities, committees, departments/services, and individuals to optimize the quality and efficiency of care and to improve the patient's experience of care within the MHS. Emphasis will be placed on facilitating communication and cooperation between Primary and Specialty Care providers.

(3) Advise the hospital leadership on the impact of directives, initiatives, and events on the delivery of specialty care in the MHS.

(4) Manage the referral and clinical practice guidelines process. The goals are to provide current, relevant, evidenced based guidelines that facilitate the delivery of specialty care and support the role of primary care in the management of the whole of the patient's medical care.

c. Meetings. Monthly, every fourth Monday at 1500 hrs or at the call of the chairperson. Meetings located in the Richmond Conference Room.

d. Minutes. Original will be submitted to Quality Service Division (QSD) with copies posted on the SCQMG SharePoint site which is accessible to all MHS employees.

e. Office of Record. QSD.

f. Reference.